



Agenda

Launch of Project “Strengthening the Resilience of the Public Administration after the Covid-19 crisis with CAF 2020”

September 30, 2021

Zoom

Background

The COVID-19 crisis was a stress test for public administrations, challenging like never before the capacity of governments and public sector organisations to deliver on their goals. While the crisis unfortunately remains ongoing, public administrations are beginning to reflect on lessons learned and how to improve their responses to future shocks. As such, the OECD and EU are embarking on a project to support public sector organisations in EU Member States in sharing newly developed and innovative practices that have emerged in response to the crisis, and increase the resilience of their organisations. The project will in particular look at how the Common Assessment Framework (CAF) model used for the past 20 years in public organisations has helped them handle the effects of the crisis, and how it can further reflect the principles of resilience to best prepare them for the future.

The project will be launched on 30 September 2021, gathering key project stakeholders and beneficiaries from Member States, the EU’s DG Reform, the OECD, EIPA and the CAF Network. The virtual event will feature high-level discussions on resilience and the role for performance evaluation frameworks and methods such as the CAF; it will outline the key project deliverables as well as introduce the survey to CAF users for their participation in the project.

9h30-10h00	<p><i>Session 1: Welcome and Opening High-level Panel</i></p> <p><i>Session panellists will share their views on the importance of embedding resilience into public sector organisations and their management practices as a means of preparing for future shocks.</i></p> <ul style="list-style-type: none">• Daniele Dotto, Deputy Directorate “Support to Member States Reforms”, DG REFORM, European Commission• Luc Mabilie, Director General of Budget and Policy Evaluation, Belgium• Peter Pogačar, Director General, Public Sector Directorate, Ministry of Public Administration, Slovenia• Elsa Pilichowski, Director for Public Governance, OECD
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<p>10h00-11h00</p>	<p>Session 2: Strengthening the Resilience of the Public Administration after Covid-19 Crisis with CAF 2020, an overview</p> <p><i>The session will delve into greater detail, presenting the project framework for assessing resilience as well as outlining the key deliverables and timeline. It will be followed by a panel discussion of CAF Network members and users reflecting on their own experiences with the CAF and how it contributed to their organisations' own resilience.</i></p> <p><i>Presentations/remarks by:</i></p> <ul style="list-style-type: none"> • Mina Shoylekova, Policy officer, Governance and Public Administration, Directorate General for Structural Reform Support (DG REFORM), European Commission • Sara Fyson, Head of Unit, Governance Reviews and Partnerships, Public Governance Directorate, OECD <p>Panel Discussion (moderated by OECD)</p> <p><i>How well can the CAF help assess and build resilience in public sector organisations? How can the CAF model be used to navigate the COVID-19 crisis and prepare for the recovery?</i></p> <p>Moderator: Daniel Gerson, Head of Public Employment and Management Unit, Public Governance Directorate, OECD</p> <p>Panellists</p> <ul style="list-style-type: none"> • Sabina Bellotti, Administrative Innovation Office, CAF National Contact, Ministry of Public Administration, Italy • Eva Sejrek-Tunke, Vienna City Administration, Austria • Marco Ongaro, Director General, European Institute of Public Administration (EIPA) • <i>Discussant:</i> Nick Thijs, Senior Advisor, Service Delivery and Public Administration Reform, SIGMA (OECD)
<p>11h00-11h30</p>	<p>Session 3: Survey of National CAF Users and next steps</p> <p><i>An initial survey to all members of the CAF network will help take stock of public sector organisation responses in EU Member States in managing the COVID-19 crisis and identify key orientations and priorities for exploring resilience models and practices. This session will also outline the main objectives and next steps for completing the survey.</i></p> <p><i>Presentation by:</i></p> <ul style="list-style-type: none"> • Arnault Prêtet, Project coordinator, Governance Reviews and Partnerships, Public Governance Directorate, OECD



	<ul style="list-style-type: none">• Natalia Nolan Flecha, Project coordinator, Public Employment and Management, Public Governance Directorate, OECD <p>Key topics</p> <ul style="list-style-type: none">• What are the objectives of the survey and how will it be disseminated?• Who should complete the survey?• What are the next steps in the coming weeks to participate?
11h30-11h45	<p>Closing remarks</p> <ul style="list-style-type: none">• Mina Shoylekova, Policy officer, Unit 02 - Governance and Public Administration, Directorate General for Structural Reform Support (DG REFORM), European Commission• Isabelle Verschueren, Organisational and Personnel Advisor, BOSA, Public Federal Service Policy and Support, Belgium• Daniel Gerson, Head of the Public Employment and Management team, Public Governance Directorate, OECD